



**BOARD OF TRUSTEES
JANUARY MEETING MINUTES
Wednesday, January 29, 2025 4:00 P.M.**

MEMBERS PRESENT: Ron Mischke, Jenifer Shassetz, Gene Davis, Tobie Alsup, Kevin Kessner, Richard Garber, and Shirley Coulter

MEMBERS ABSENT:

OTHERS PRESENT:

Mike McCafferty, Dr. Megan Ratterman, Nathan Stutte, Joe Wright, Cody Sinclair, Nyle Morgan, Cathy Bealer, Dr. Gross, Brendon Kerns, Amy Ligoeki, Nick Siddle (County Commissioner), Megan Ripley, Sharon Krueger, Sean Bonnet, Brittany Goodvin, Brent Maurhoff, Kelly Lieb, Tommi Ritterbusch, Payton Gambill, Kristen Czaban, Bryan Opitz, Liz Dearcorn, Korissa Duff, Jasmine Slater, Tonya Carlson, Rob Forister, Stephanie Williams, Dr. Doughty, Jenny Teel, Ada Kirven, Brady Shoemaker, Angel Oliver, Jordan Lentz, Anthony Spiegelberg, Wanee Hughes, Ashley Phipps, Weston Pope with The Sheridan Press, and Kevin Koile with Sheridan Media

CALL MEETING TO ORDER

Ron Mischke, Chairman called the meeting to order at 3:58 p.m.

PUBLIC COMMENTS, INTRODUCTIONS

County Commissioner Nick Siddle is introduced and welcomed as the liaison to the board with the retirement of Commissioner Tom Ringley.

Dr. Megan Ratterman is introduced as Chief of Staff and welcomed by the board.

Mike introduces Anthony Spiegelberg, who serves with Mike on the HUB board and also served on the SMH board twenty plus years ago.

APPROVAL OF AGENDA AND MINUTES

Gene Davis approves the agenda with an addition of an action item under Finance Committee. Richard Garber seconded the motion. Motion carried.

Shirley Coulter moved to approve the minutes of the board meeting held on December 18, 2024 as presented. Tobie Alsup seconded the motion. Motion carried.

Gene Davis moved to approve the minutes of the special board meeting held on January 6, 2025 as presented. Jen Shassetz seconded the motion. Motion carried.

QUALITY COMMITTEE REPORT

Kevin Kessner states that it is a requirement of the Joint Commission for the hospital to appoint an Infection Prevention Specialist. The Medical Executive Committee and the Quality Council approves and recommends the board approve Angel Oliver to this position, meeting all qualifications required. Richard Garber moved to approve the appointment. Jenifer Shassetz seconded the motion. Motion carries.

Tommi Ritterbusch, Director of Continuous Improvement presents a recap of what the committee reviewed, including approval of the quality infection plan, Homecare and Hospice infection data, transfusion services, pain assessment and reassessments, inpatient and outpatient fall data, employee injuries, medical record delinquency rates, utilization review, readmissions, safety events, and star rating education. There are no negative trends or areas of concern noted.

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It is noted that the readmission rate for 2024 finished at 4.73%. This should be noted as we are well below the national average of 14.6%.

PATIENT EXPERIENCE REPORT

Kelly Lieb, Director of Patient Experience reports that the committee focused on the net promoter scores in the outpatient setting. Thanks extended to the board for the approval of the remodel of the emergency department entrance and the impact to patient satisfaction. Review done of the Welch Cancer Center’s work on improving patient scheduling and experience; and Megan Ripley’s foresight to pivot when realizing the direction being taken was not working. Story boards were reviewed for audiology, diabetes education, addition medicine, and PFAC.

Mike will keep the board posted on efforts in Addiction Medicine, when the clinic asks hospital employees for donations at Christmas time to support families struggling. The clinic developed and has led this endeavor, which has been positively received.

The patient experience committee has grown by leaps and bounds with the concept of improving the patient experience. SMH wants to see the feedback in order to improve as an organization.

MEDICAL STAFF REPORT

Dr. Ratterman states she is grateful to be here, and is ready to grow and learn in her new role as Chief of Staff. She reminds the board that the third annual Sheridan County Medical Society Gala will be on February 15 at Sheridan College. The goal and purpose of the gala is to raise scholarship funds for a student interested in the medical field, and we hope to surpass the \$10,000 raised last year. If you plan on attending or donating, please let us know.

The med staff bylaws will be updated this year, and a finalized version will be brought to the SMH Board of Trustees for review and approval by 2026.

After review and discussion in Executive Session, Dr. Ratterman, on behalf of the Medical Executive Committee and Credentials Committee recommends the following Medical Staff Renewals for consideration and approval.

MEDICAL STAFF INITIAL APPOINTMENTS (ACTION)

Name	Category	Specialty	Renewal Date	Affiliated Organization	Cred Cmte.

MEDICAL STAFF RENEWALS (ACTION)

Name	Category	Specialty	Renewal Date	Affiliated Organization
Robin Horsley, AGACNP-BC	Advanced Practice Clinician Nurse Practitioner	Medicine	1/29/2025	SMH Hospitalist
Angela Knutson, PA-C	Advanced Practice Clinician Physician Assistant	Urgent Care	1/25/2025	SMH Urgent Care
Jessica Neau, PA-C	Advanced Practice Clinician Physician Assistant	Medicine	1/22/2025	SMH Wound Care
Joseph Schmidt, FNP-C	Advanced Practice Clinician Nurse Practitioner	Urgent Care	1/24/2025	SMH Urgent Care
Colin Thompson, MD	Telemedicine/Delegated (No Membership)	Radiology	1/25/2025	Real Radiology
Scott White, MD	Telemedicine/Delegated (No Membership)	Radiology	1/29/2025	Real Radiology

Kevin Kessner moved to approve the medical staff renewals as presented. Shirley Coulter seconded the motion. Motion carries.

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ADMINISTRATION REPORT

Mike welcomes Dr. Ratterman and is appreciative of her engagement and her focus as Chief of Staff on wellness of the medical staff and work force.

Physician Recruitment – Mike announces that we have hired an emergency medicine physician by the name of Kelsey Ferris, MD, and her husband Andrew (AJ) Ferris, MD, who is an anesthesiologist; AJ grew up in Sheridan. They are a fantastic couple and we are excited to have them on board, starting in August 2025. They are well trained and a great match for the community and hospital.

Healthcare Perspectives – Mike does a presentation to the board lending some context on what the hospital is doing and why we are doing it. Specifically addressing some of our recent partnerships with Sheridan Green House, anesthesia, orthopedics and pediatrics; providing a perspective or broader view of what is happening with the healthcare industry regionally and within our state. Other topics covered was serving our Mission, challenges facing rural community hospitals, regional market forces, quality and patient experience and the results of our outstanding medical staff and workforce, publicly reported metrics around our consumer cost structure, sustainability challenges, and strategic planning and positioning for the future.

FINANCE

Financial Statements – Nathan Stutte, CFO states that we saw improved numbers for December, rebounding from November with a 20% increase in volumes. There was over 200 cases in the operating arena in December; the emergency department visits increased as well. The cath lab has a positive operating margin, and a slowdown in the TCU. There is a drastic shift in the payer mix, and we have 39 days of cash on hand and receivables have declined.

VELYS Orthopedic Robot (Action) -this is an ortho robot system by Johnson & Johnson med tech division, which is specific to knees and hips. Allowing for precision navigation through the anatomy of the patient, resulting in improved post-surgical outcomes and better overall joint alignment. The costs associated with the robot were reviewed by the finance committee. Gene Davis on behalf of the Finance Committee, motions to accept the proposal as outlined. Kevin Kessner seconds the motion. Motion carries.

FOUNDATION REPORT

Richard Garber foundation board liaison states that the board wants everyone to be involved in the behavioral health project, no matter the amount of the donation. Dr. Kinney and Brittany Goodvin made a great presentation a couple of weeks ago. The Foundation continues to support other areas in need to support a great patient experience.

Cody Sinclair, CDO states that they are building community trust and the resulting relationships show in the gifts and donations being received. There was a powerful donor story shared to the Foundation board. Thanks extended to Jasmine, Lauren and Karen in the Foundation office as well.

There will be a Mental Health Collaborative event on February 7 at the college, to raise awareness and make connections. The board is welcome to attend if they are able.

BUILDING COMMITTEE REPORT

Rob Forister, Director of Facility Services updates the board on the pediatric project, scheduled for completion in March; currently under budget, even with the change orders. The behavioral health project to start soon.

OTHER BUSINESS

None.



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EXECUTIVE SESSION

Shirley Coulter moved to go into Executive Session at 5:23 p.m. Tobie Alsup seconded the motion. Motion carried.

General session reconvened at 5:27 p.m. to address medical staff credentialing. Please see above under the Medical Staff Report for action taken.

ADJOURNMENT

With no further matters to come before the board, the meeting adjourned at 5:28 p.m.

Patty Forister, Recorder

Kevin Kessner, Secretary